

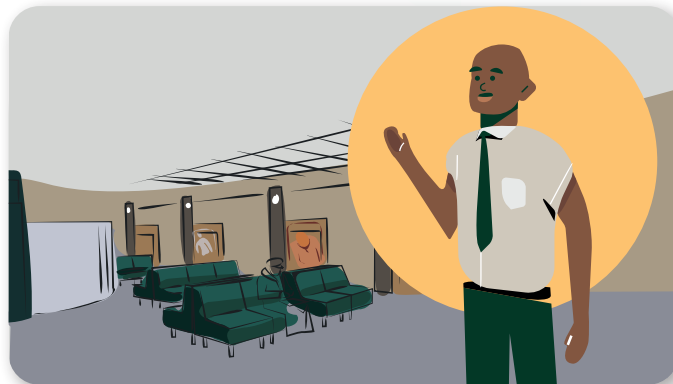


► Imagine branches

Heita! Did you know Nedbank is changing the way in-branch and online banking services work together to save you time?

Learn more about our new branch layout.

To make your life easier, our branches are designed around you and your banking needs.



The banking access, convenience and choice you need, combined with the personal service you deserve, Mzansi, because life is not meant for long queues.



Let us show you how to bank faster by using your cellphone.

All you need to do is download the Money app or dial *120*001#. You can then do all of this:

- Get money and investment notifications.
- Give notice on investments.
- Change ATM and other limits.
- Get free statements.
- Manage debit orders.
- Buy affordable funeral cover.

Download the Nedbank Money app from your app store today or scan the this QR code:



You can also call us on **0800 555 111** or talk to one of our bankers at a branch.



Heita! Welcome to Nedbank.

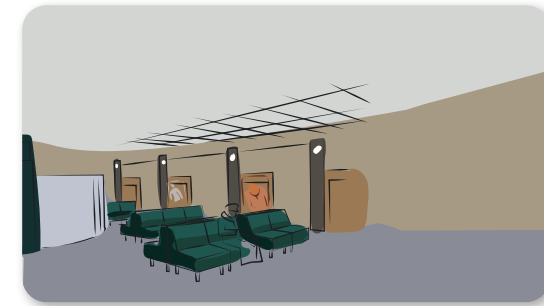
Your new way of banking

Four different zones with their own benefits

You can do it yourself and save time, or get personal service when you need it.

Each zone has been designed around your needs to help you bank the way you want.

- Fully assisted zone
- Community zone
- Semi-assisted zone
- Self-service zone



Self-service zone

Do-it-yourself, online.

It's super easy

Whenever you need fast and convenient banking, you can hook yourself up in our self-service zone.

- Save time:** Use our ATMs and self-service kiosks.
- Instant cash:** Send or receive cash with cardless withdrawals.
- Convenience:** Buy airtime, data and electricity.

Our unique banking zones

Semi-assisted zone

Get help.

Help and support

In this zone, our consultants are ready to support you.

You can speak to someone to guide you if you need help with your current accounts, overdrafts, loans, credit cards, funeral plans or with opening a new account.

- Our cash services:** Get cash and forex.
- Advice:** Get expert advice.
- Card management:** Manage your cards.



Fully assisted zone

Get help.

In this zone you can avoid long queues by booking appointments online or via the Nedbank Money app in advance.

Our specialists and advisors are ready to help you grow and manage your money with expert advice on our products and services.

- Personalised service.**
- Booking appointments.**
- Expert advice.**

Community zone

At selected branches.

Community zone

You can book a meeting room in the community zone for Stokvels and community meetings.

Learning zone

Upskill yourself by booking a device and accessing the helpful content we have uploaded for you.